Bill Goodman 545 Alvarado St San Francisco CA 94114

Sep 4th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am currently a customer of a smaller ISP (Sonic). The service is great. The internet speed is great. The price is great.

The other major service providers in my area (Comcast and AT&T) are terrible. They routinely get rated as the WORST customer service by users of ANY product. Their internet speeds are slow and their prices are double what I pay Sonic.

Sonic shows the benefits of real competition. Comcast & AT&T show the failing of having a monopoly or duopoly.

Don't reduce competition in internet service. We desperately need it.

Bill Goodman